



Lifetime Limited Warranty for the Vapamore MR-100 Primo Steam Cleaning System

(Overview and terms of the Limited Lifetime Warranty)

Coverage:

1: Lifetime parts and labor on the boiler, heating element and all internal electronics.

The Vapamore MR-100 Primo Steam Cleaning System boiler tank, heating element and all internal electronic parts are lifetime warranted to be free from defects in material and workmanship when utilized for normal household use by the original purchaser only.

2: One (1) year parts and labor on accessories and housing.

The Vapamore MR-100 Primo Steam Cleaning System accessories and housing are warranted to be free from defects in material and workmanship for a period of one (1) year from the date of purchase when utilized for normal household use by the original purchaser only. This does not include replacement of items due to wear including but not limited to the Floor Brush, Nylon Brush, Grout Brush, Metal Brush, Jet tip, Clothes Steamer Cotton Cover, Floor Brush Cotton / Micro Fiber Cover.

For this warranty to apply the original purchaser must return the warranty registration form (included in the original packaging or available online at vapamore.com) along with a copy of the original purchase receipt to Vapamore 7464 East Tierra Buena Ln Suite 108 – Scottsdale, AZ 85260 within 15 days after the original purchase date.

Should any defect covered by the terms of this lifetime limited warranty be discovered, Vapamore will repair or replace any defective part provided the unit is returned by the original purchaser on file with the warranty form information.

The liability under this warranty is limited solely to the cost of the replacement parts or the complete unit at the discretion of Vapamore. This warranty is void if damage is resulting from accident, misuse, improper operation, unauthorized repair or alteration, tampering, substance other than clean water used in the boiler tank, commercial or other than home use, or damages accruing in transit. This warranty does not cover any shipping fees to or from our facility.

This warranty is extended to the original purchaser only and excludes all other legal and / or conventional warranties. The responsibility of Vapamore, if any is limited to the specific obligations expressly assumed by it under the terms of the lifetime limited warranty. In no event is Vapamore liable for incidental or consequential damages of any kind whatsoever.

Customer is responsible for all shipping fees to and from our facility. Carefully pack returning items for repair to avoid damage in transit. Be sure to include in the box all your contact information including name, phone number, email address and shipping address along with a prepaid return ship tag from UPS or FedEx. Vapamore does not ship and will not accept items sent via USPS. Contact Vapamore at 480-951-8900 or email customersupport@vapamore.com for making arrangements to return items for repair or service. Vapamore is not responsible for any shipping cost to or from our facility.